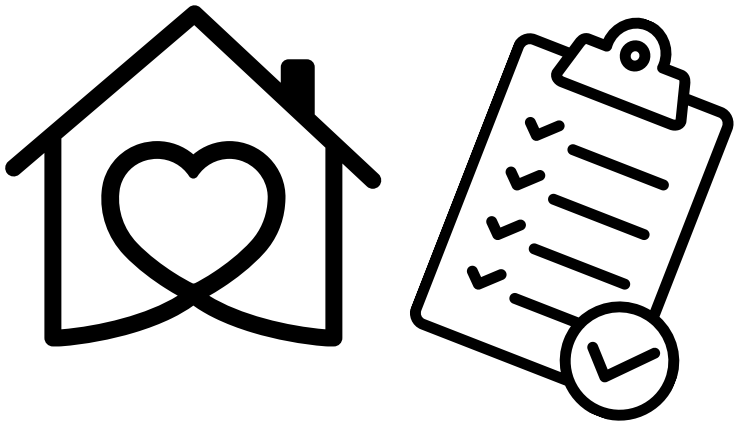
Senior Consulting Advisors

SENIOR LIVING TOUR CHECKLIST



(800) 969-7176

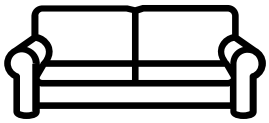
SENIOR LIVING TOUR CHECKLIST

Community: _____

ARRIVAL

- [ ] Does the neighborhood seem quiet & safe?
- [ ] Is the exterior nice & well-maintained?
- [ ] Do you feel welcomed by staff & residents?
- [ ] Is there a sign-in procedure for visitors?

COMMON SPACES



- [ ] Are there indoor & outdoor common areas?
- [ ] Is the inside clean and odor-free?
- [ ] Are the hallways wide and well-lit?
- [ ] Does your tour guide interact warmly with residents?
- [ ] Do residents generally seem happy?

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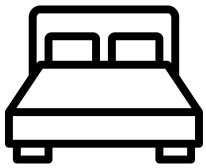

LIVING SPACES

- [ ] How many different floor plans are there?
- [ ] Are the units clean & a proper temperature?
- [ ] Are the apartments private?
- [ ] Is there a private bathroom & kitchen?
- [ ] Is there ample space & lighting?

SAFETY

- [ ] Is there a 24/7 emergency response system?
- [ ] Are there security personnel on-site?
- [ ] Are there security cameras on the premises?
- [ ] Is the building prepared for hurricanes? Is there a generator?

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AMENITIES

- [ ] Are laundry & housekeeping included?
- [ ] Are utilities included?
- [ ] Is there a fitness center with exercise classes?
- [ ] Are there any organized group outings?
- [ ] Is transportation available? How would I schedule it?
- [ ] Is there a calendar of social events?
- [ ] Are any educational or cultural programs offered?
- [ ] Are there any faith-based services offered?
- [ ] Are there any on-site services, such as a bank, beauty salon, or barbershop?
- [ ] Is the community pet friendly?

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DINING

- [ ] How many dining rooms are there?
- [ ] Do the dining rooms look clean?
- [ ] How many meals are provided per day?
- [ ] Is the dining buffet or restaurant style?
- [ ] Do residents generally like the food?
- [ ] Are you able to accommodate dietary restrictions, requests, or allergies?
- [ ] Can I stay for a meal to try the food?

STAFF

- [ ] What is the staff-to-resident ratio?
- [ ] Does the staff seem friendly & helpful?
- [ ] Are staff members well-trained & certified?

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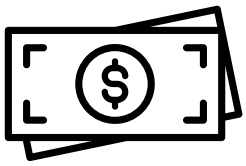

FINANCES

- [ ] What are the monthly fees & what do they include?
- [ ] What are the billing & payment policies?
- [ ] Can I use long-term care insurance?
- [ ] Can the community help with Medicare/Medicaid/VA Benefits paperwork?
- [ ] Can I have a copy of the contract to review?

NOTES